

Accountex 2026 IT benchmarking

Pro Drive offer an IT benchmarking process throughout the year to show businesses how well they are managing their technology, and provide instant, actionable steps to help them improve.

The IT Benchmarking Survey

- Pro Drive have a unique model to help firms benchmark and improve the performance of their IT.
- The Accountex survey condenses our detailed assessment into a jargon-free, five-minute survey.
- If you completed the survey, you will have received a report by email with your score.
- The report shows areas of risk, and recommendations, across each area of the framework below.

THE SEVEN AREAS ASSESSED



Cyber Security

Keeping your business cyber secure is a critical part of risk management for your business. Increasingly, having cyber security risks will limit your ability to win new business and increase your running costs.



Business Continuity

Having downtime in your business costs money but can also affect your reputation as a reliable supplier. Robust business continuity planning reduces this risk and prevents permanent damage to your firm from an unexpected event.



Budget and Spend

Technology is a significant item of spend for businesses so it is essential to run a well controlled IT budget to ensure you don't waste money and receive the best return on investment.



Service

A well structured and measured service is essential to ensure changes are delivered on time, issues addressed quickly and ultimately that your staff are happy with their IT experience.



Productivity

Finding and retaining good staff is tough, so it's important you get the most from your workforce. Technology is key to improving productivity, so as it develops you should be using it to ensure your team become continually more productive.



Insights

What gets measured gets done. Without clear eyes on your business, you may be missing hidden problems and not seeing opportunities to improve. Modern business systems have amazing reporting capability and if you are not using it, you will be losing out to competitors who are.



Strategy

Technology when adopted properly is becoming, if not already is, the biggest differentiator between businesses. By not having a strategy, you will be left behind.

7

areas scored, red to green

What do the scores mean?

Red, amber and green scores indicate the following IT maturity levels:

COLOUR	IT MATURITY LEVEL	SCORE RANGE
	Basic	0–39
	Average	40–74
	Mature	75–100

Pro Drive works with firms in accountancy, legal and financial services. We typically find accountancy practices score at a lower level of maturity than the other sectors we operate in. The majority of survey respondents have between 10 and 100 staff.

The Accounttex results and trends

	Accounttex 2026	Accounttex 2025	Accounttex 2024	2 year average
Highest score	64	69	87	—
Lowest score	9	36	20	—
Average	36	49	50	44

The key trend of note is that accountancy practices have insufficient controls in place around cyber security — and it seems to be getting worse year on year.

6%

hold the UK Government’s Cyber Essentials certificate

65%

have no cyber incident response plan — better than last year’s 70%

47%

carried out a security risk assessment in the last 12 months

41%

say their staff undertake formal cyber security training

A BIT MORE ABOUT PRO DRIVE

- We provide IT support, IT strategy and cyber security services to SME accountancy firms.
- Our unique IT Maturity Framework translates IT into data and risks, so business leaders can make informed IT decisions without technical knowledge.
- We use it to build IT roadmaps that let firms take advantage of new technology such as AI and automation, while staying safe from cyber crime.